

POSITION DESCRIPTION

JOB TITLE: Director of IT

DEPARTMENT: IT

REPORTING TO: CFO

Welcome to the unexpected delight of plant-based exploration! We're the creators of a revolutionary cheese alternative that tastes, shreds, melts and stretches like traditional cheese. Today, as plant-based food grows in popularity, that spirit of innovation continues to inspire our team.

We believe in pioneering plant-based breakthroughs that delight people and planet. Our portfolio of great tasting foods provide an opportunity for everyone to gather around the table, whether you have food allergies, are flexitarian, vegan, vegetarian, or just plant-based curious!

We're one big family of food-loving Daiyans, and we're always on the lookout for people who share our passion, our vision, and our ability to make each other smile.

Summary:

The Director of IT (Information Technology) will serve as a key member of Daiya's extended leadership team and will report directly to the CFO. Daiya is going through a period of rapid growth and transformation, and we are looking for a Director of IT who will play a key role in the management of our current and future security, infrastructure, technology, and network requirements. The successful candidate will provide the technology vision and leadership for developing and implementing IT initiatives that drive innovation and improve cost effectiveness and quality of service in a dynamic, competitive marketplace. They will lead a team of skilled professionals as well as third party technology providers.

Responsibilities

- Develop and implement Daiya's multi-year IT systems and architecture roadmap as part of the organization's long term strategic plan
- Partner with various business functions (both corporate and manufacturing) to determine the optimal IT solution to meet their business needs, in a cost effective manner that fits within the central IT architecture
- Develop the Data and BI strategy for the organization - build and implement the roadmap to define, structure, and centralize our data into a single source of truth, and leverage the data by launching digital enterprise dashboards and analytics
- Be a great communicator and influencer that can help business functions adopt and implement new technology solutions to improve processes and drive better decisions
- Manage the IT department by defining core projects, processes, and service levels; allocate people and technology resources to ensure its effective operation, including oversight for the department capital and operating budget
- Lead and develop an IT team that is as seen as a problem solver and key enabler that supports growth and flexibility of the organization

- Maintain relationship management and contract negotiations with external stakeholders (vendors and service providers) to achieve overall technology goals
- Be accountable for network security compliance, data integrity, business continuity and related processes, and build training and awareness of these topics through the organization
- Have thorough knowledge of relevant IT regulatory, compliance, and privacy controls and ensure that business processes and systems meet these documented controls and policies

Requirements

- 8-10 years of experience in IT operations or technology development, with 3-5 years in managerial positions
- Bachelors or post graduate level education in computer science, business or related field
- Experience defining the overall enterprise IT system architecture and prioritizing the strategic & tactical planning, implementation and management of the overall ecosystem
- Experience with SaaS and IaaS cloud computing (Google/ Azure / AWS) would be competitive differentiator
- Network security management experience
- Implementation and application management experience with ERP solutions (Syspro)
- Experience with implementing a data warehouse and working with a master data management platform (BOOMI)
- Experience leading an IT team, with a proven ability to manage IT personnel in hardware support and internal help desk function
- Experience in developing and implementing IT services offerings including requirements gathering, solution development, implementation planning and execution, financial budget management and forecasting, and on-going service improvement and innovation
- Experience managing and overseeing third-party service provider service delivery execution, including contract negotiation
- Strong project management skills with the ability to prioritize and multi-task activities within a fast-paced environment